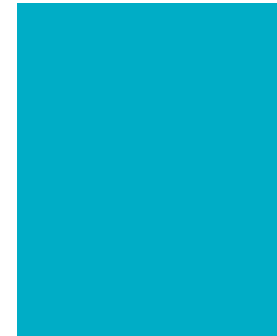


Technology Enabled Care Services: Commissioning for better outcomes



John Stewart / Cathy
Hassell
September 2014





Technology Enabled Care Services - Our ambition

Our ambition is to create the right commissioning environment that supports and encourages the innovative use of technology to improve health outcomes and deliver more cost effective services

Our ambition

What commissioners want

TECS programme

Technology as enabler



What commissioners have told us

I want to make sure technology choices are the right ones for patients

We need a TECS guide for commissioners by commissioners

Technology should be used to support the health and social care interface

A clear approach to Information Governance is needed

Help clinicians to work smarter rather than harder

We need to develop TECS models that ensure primary and community services have the capacity to support patients

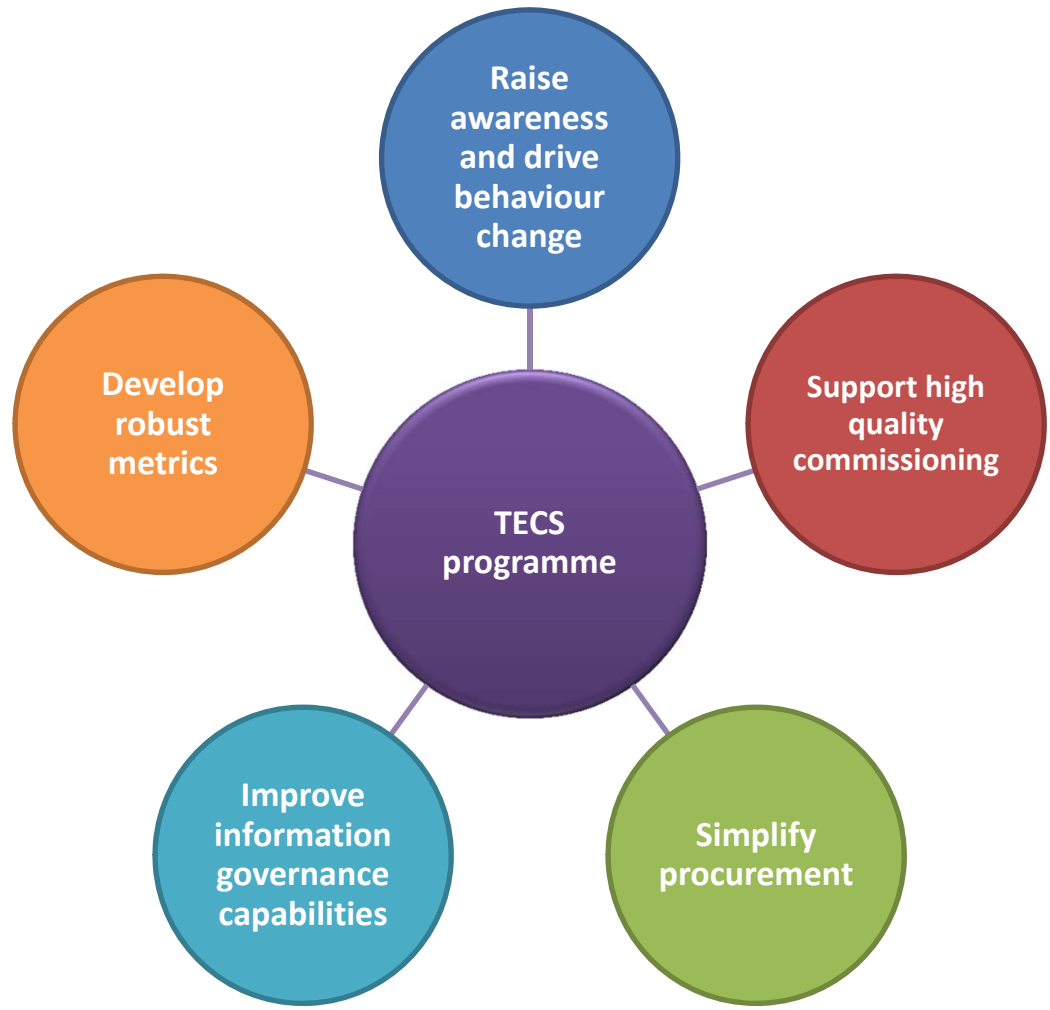
We would value a benefits comparison between technology and non-technology pathways

A framework for evaluation would be a great help

Feedback from NHS Commissioning Assembly Quality & Outcomes Working Group (May 2014)



How do we create the conditions for commissioners and primary care providers to maximise benefits of telehealth?



Our ambition

What commissioners want

TECS programme

Technology as enabler



Technology Enabled Care Services Programme



Telecare



Telehealth / mobile health

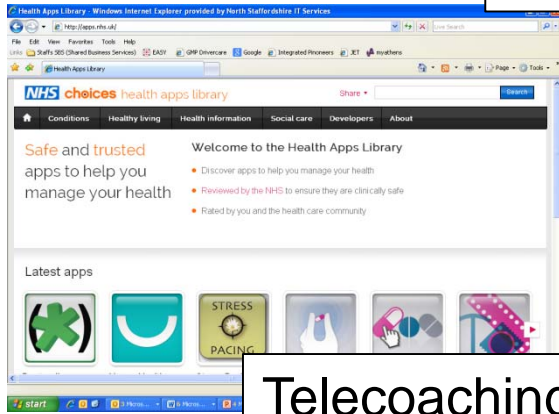


Enabling Patient Centric Integration

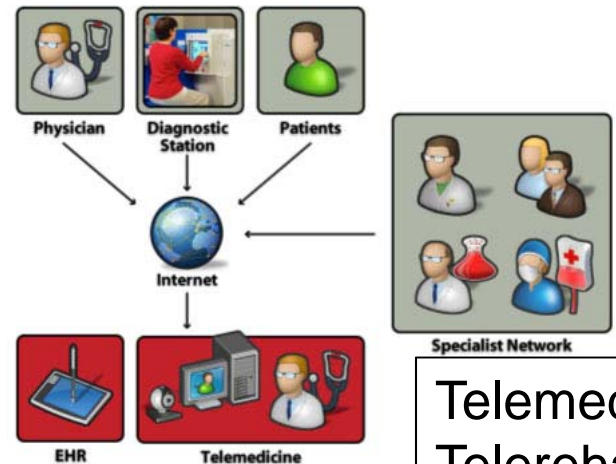



Supporting Self Management, Clinical Record Integration, Care Planning, Telehealth Integration, Patient Feedback, and Social Media Integration, and Medicines Management.

Self-care apps



Telecoaching



Telemedicine / Telerehab



Evaluation

Metrics
Personal Goal Attainment
Key risk factors
Service Utilisation
Patient Experience
Social Impact
Economic Impact

Our ambition

What commissioners want

TECS programme

Technology as enabler



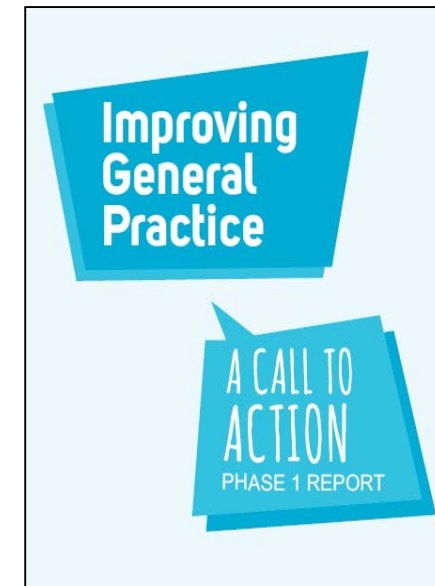
TECS and transformational change



Commissioner planning



Integrated care and support



General practice

Our ambition

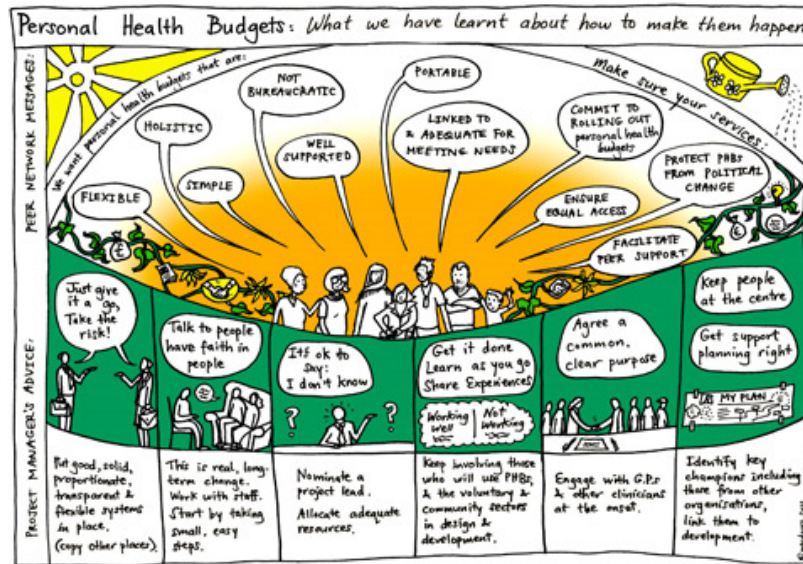
What commissioners want

TECS programme

Technology as enabler

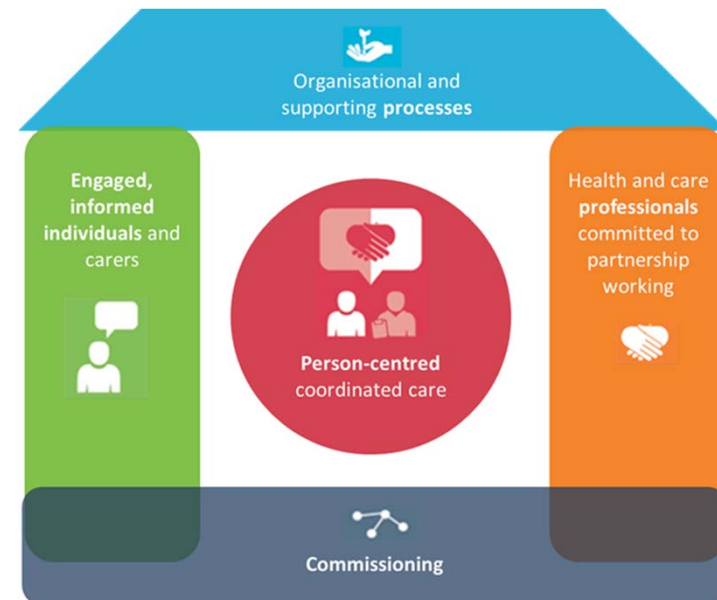


Enabling self-care and patient empowerment



Personal health budgets: 'right to have', October 2014

House of Care



Technology Enabled Care Services

Can you help?

- Share your case studies
- Tell us about lessons learned
- Be a TECS champion

contact me: cathyhassell@nhs.net